

SAI360 Training Product Roadmap

SAI360

Session Presenters



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SVP, Operations



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SVP, Customer Success

Content Strategy & AI

Roadmaps

Accessibility

Welcome



Our Design Principles



BEHAVIOR BEFORE BOXES

Our training goes beyond checking boxes; we change behaviors



INTENTIONAL INNOVATION

We adopt new technology to create cutting-edge content



DESIGNED FOR THE MOMENT

Learning that fits into real work, real pressure and real attention spans



IMPACT IS OUR METRIC

We give you tools to measure performance change, not participation



BUILT TO EVOLVE

Learning is a living product that we continue to evolve over time



BEHAVIOR BEFORE BOXES

We apply proven learning science and adult learning theory to increase retention, transfer and on-the-job application.

We design learning backward from real world behaviors, ensuring content directly supports performance in role.

We build in practice, reflection and feedback so learners don't just understand concepts, they use them.



INTENTIONAL INNOVATION

We integrate modern learning technologies only when they measurably improve engagement, speed to proficiency or effectiveness.

We pilot, test and refine new approaches before scaling, ensuring innovation is practical, not experimental.

We balance innovative delivery with ease of use, so learning fits seamlessly into busy workdays.



DESIGNED FOR THE MOMENT

We design learning to be consumed in short, focused moments aligned to how people actually work.

We tailor content to role, context and business reality; content relevance is immediate and obvious.

We prioritize clarity and application over volume, so learners can act with confidence right away.



IMPACT IS OUR METRIC

We define success metrics up front, aligning learning outcomes to observable performance and business goals.

We design experiences that enable coaching, reinforcement and real-world observation, not just completion.

We use data and feedback to continuously assess effectiveness and improve results over time.



BUILT TO EVOLVE

We create modular, flexible learning experiences that can be updated as business needs evolve.

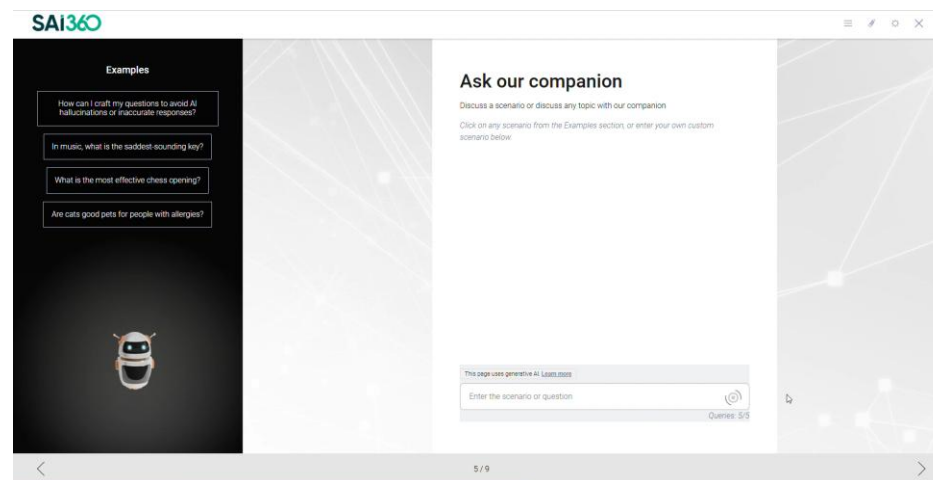
We embed feedback loops to capture learner and stakeholder insights post-launch.

We continuously refine and optimize content to ensure ongoing relevance and impact.

INTENTIONAL INNOVATION

Applying AI where it matters most:

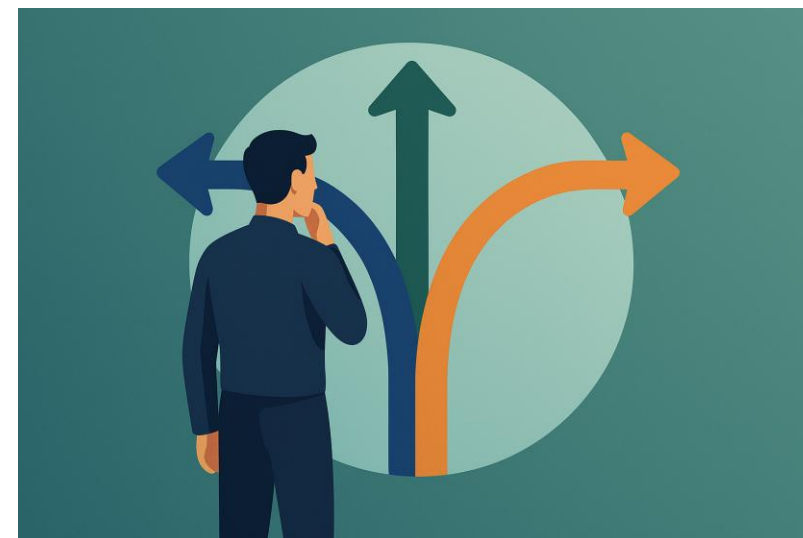
- Customizable AI Avatars
- Training Flashes: Multimedia
- Code of Conduct AI Guide
- AI Compliance Companion



BEHAVIOR BEFORE BOXES

Hyper-personalized learning experiences to drive behavior change:

- Adaptive persona-based learning journey
- Test out functionality
- Branching scenarios/choose your own adventure



BUILT TO EVOLVE

Our content refresh strategy will guarantee our course design is modern and compliant:

- 508 Compliance Checks
- Modern Design and UX
- Annual refresh strategy



DESIGNED FOR THE MOMENT

Just in time learning resources and microlearning modules:

- Supplemental Offline Materials
- Coaching guides for middle management
- Microlearning in the flow of work



Pause Before You Prompt



Responsible AI Conversations: 12 Month Reinforcement Plan

JANUARY <i>Assessments</i> Where are we currently using AI, and where might risks lie in our work?	FEBRUARY <i>Issue Protection</i> What types of information should we never input into AI tools?	MARCH <i>Accuracy & Verification</i> Have you ever seen AI generate incorrect information? How would we catch that before using it?
APRIL <i>Transparency</i> When should we disclose that AI was used in our work?	MAY <i>Over-Balance</i> Where could relying too heavily on AI lead to poor decisions?	JUNE <i>Ethical Judgment</i> Just because AI can do something, does that mean we should? Where do we draw the line?
JULY <i>Bias & Fairness</i> How might AI introduce bias into our work, and how can we prevent that?	AUGUST <i>Efficiency vs. Risk</i> When does speed create risk when using AI?	SEPTEMBER <i>Policy vs. Practice</i> What part of our AI policy feels hardest to apply in real work situations?
OCTOBER <i>Speaking up</i> What would you do if you see a teammate using AI in a risky way?	NOVEMBER <i>Client Trust</i> How does responsible AI use impact our clients' trust in us?	DECEMBER <i>Reflection</i> What's one habit you've picked up around AI that you should continue?

The Relationship-Driven, Data-Informed Process

Use this as a real-time reference or as a post-call self-check to make sure you're hitting all the right notes—every time.

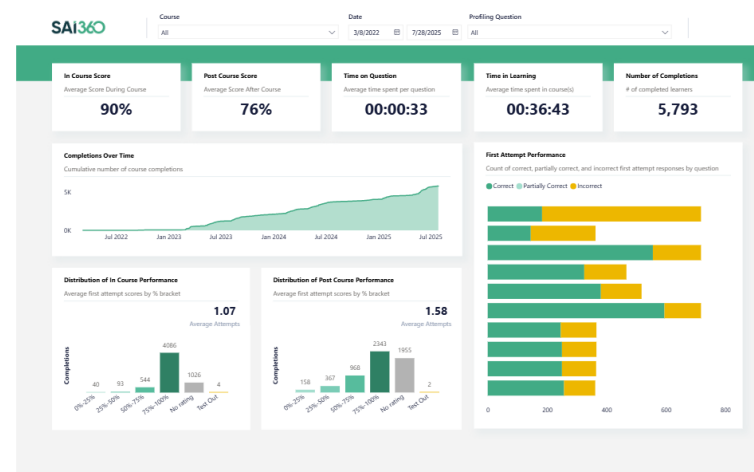
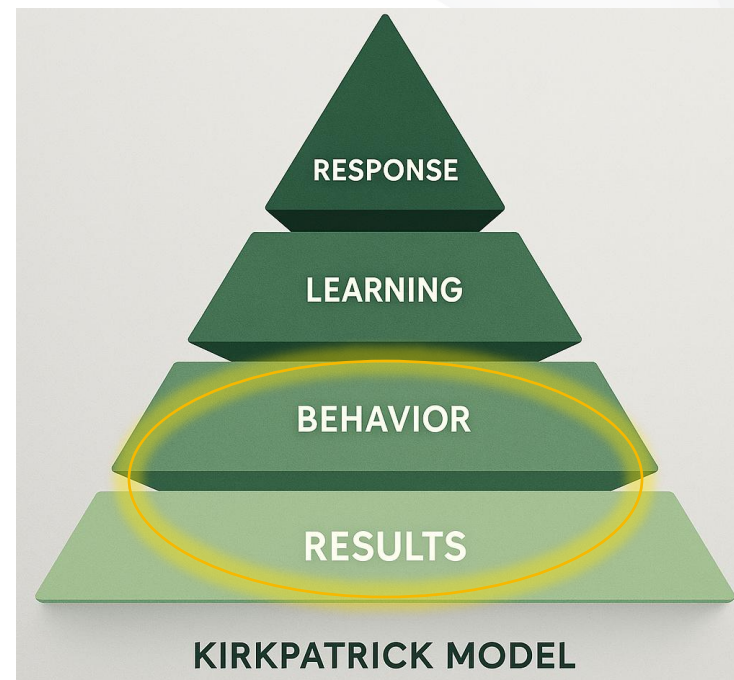
- 1. Uncover Motivations**
Understand what's driving the lead's decision-making process.
 - I asked what the guest hopes to accomplish with the event or stay, building, etc.
 - I identified what success looks like for them, memorable guest experiences.
 - I clarified which aspects of the experience matter most (e.g., service, location, amenities, exclusivity).
- 2. Validate Fit with Hotel Goals**
Make sure the business supports the hotel's strategic and operational priorities.
 - I confirmed the lead aligns with our current business mix (e.g., not displacing more profitable business).
 - I considered seasonality, compression dates, and space optimization, dietary, security, A/V.
 - I validated that the group fits culturally and logistically with our hotel (e.g., image, pacing, brand).
 - I flagged any red flags or capacity conflicts that could make the lead a poor fit.
 - I asked about flexibility regarding dates/patterns.
- 3. Leverage Data & Tools**
Support your qualification with insights, not assumptions.
 - I reviewed any previous history or Envision notes about the client or account.
 - I checked pick-up trends or event performance from similar groups.
 - I used tools or reports to identify optimal dates or rates based on demand, budget.
 - I documented the conversation clearly in Envision and set a future trace.

Tip: Even if the lead doesn't move forward, strong qualification ensures a professional, helpful experience that builds trust—and might lead to future business or referrals.

IMPACT IS OUR METRIC

Focused on behavior change and ROI:

- Kirkpatrick measurement methodology
- Reporting and Analytics
- Data based decision making



AI

What's in it for you

What we've released



AI for Video Production & Image Generation



AI for Translations within Course Editor



AI for Audio Generation



AI within Policy Manager



AI Powered Content Recommendations

What's Next



AI for Content Creation at Scale



Localization and Voiceover without barriers



Time to Market on new regulations cut by 70%



Learner interaction with Avatars



AI for quality assurance and speed of customizations

Working with AI Avatars

- Enhances learner engagement through relatable, context-aware scenarios
- In the library or customized for you
- Scenarios that mirrors day-to-day challenges and compliance risks
- Avatars built as interchangeable components (role, industry, tone)
- Customizations done by SAI360 team or DIY in SAI360 Editor

Looks across industries



Manufacturing

Akash appears as a senior site supervisor or operations manager overseeing manufacturing activities. This look presents him as a responsible authority ensuring safety compliance, workforce and discipline on the floor.



Pharma

Akash appears as a senior quality manager or technical lead in a pharmaceutical environment. This look presents him as an experienced professional responsible for compliance, and inspections.

Akash Kumar



Government

Akash appears as a senior government inspector, regulatory officer, or public sector advisor. This look presents him as an experienced authority handling audits, inspections, and policy matters in a calm and grounded manner.



Corporate

Akash appears as a senior corporate leader, operations director, or business advisor in a modern enterprise setting. This look presents him as a grounded executive making thoughtful decisions and guiding teams with experience and calm authority.

Human Resource

Akash appears as a senior HR leader, internal advisor handling sensitive employee matters and organizational integrity. This look presents him as calm, set, and highly approachable in professional workplace.



05

Looks across industries



Manufacturing

Mei Lin appears as a quality coordinator or operations supervisor on the manufacturing floor. This look presents her as a responsible professional ensuring safety compliance, process accuracy, and smooth collaboration.



Pharma

Mei Lin appears as a regulatory associate, quality specialist, or clinical coordinator in a pharmaceutical environment. This look represents her as a detail-oriented professional responsible for compliance, documentation, and patient safety.

Mei Lin Chen



Government

Mei Lin appears as a government officer, regulatory advisor, or public administration professional. This look presents her as a responsible and impartial authority handling policy, documentation, and compliance matters with integrity and professionalism.



Corporate

Mei Lin appears as a corporate professional or project lead engaged in business discussions and collaborative communication. This look represents her as confident, articulate, and dependable in modern corporate environments.

Human Resource

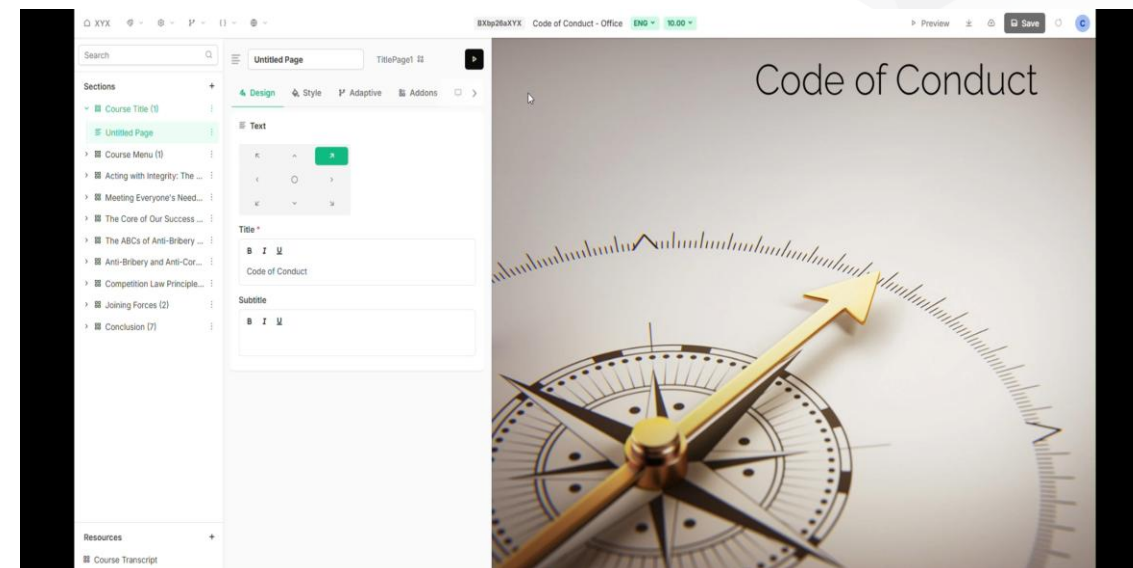
Mei Lin appears as an HR partner or people advisor supporting employee concerns and guiding organizational culture. This look represents her as approachable, empathetic, and highly trustworthy.



05

Translations & Localization

- 15,000 translations in SAI360 Library
- Improve speed & global reach with AI powered translations available in Editor
- Available in 70+ languages
- Customizations translations & Human reviewed
- Quality without delay



Offline Enablement: Topic Specific Supervisor Toolkit

- 12 Month Reinforcement Plan
- Training Flash: Small Group Discussions
- Performance Checklist
- Behavioral Drivers: Framework Reinforcement
- Live Facilitation Workshop



Roadmap: Content & Player

What to expect

2026 LIBRARY CONTENT ROADMAP

Q1

Courses

- Chicago Bystander (C)
- Data Privacy Data Use & Access Act (C)
- Anti-Bribery (C)
- EU Artificial Intelligence (C) **(AI)**
- Generative AI (C) **(AI)**
- Records Management (C)
- Fair Comp: Manufacturing/Logistics (C)
- Mutual Respect (C)

Microlearning

- Comp. Companion-Social Media (M) **(AI)**
- Comp. Companion-Identity Verif. (M) **(AI)**
- Comp. Companion-Wage & Hour (M) **(AI)**
- Cyber Simulation (M)
- BOD/Execs: Fiduciary Duties (M)
- BOD/Execs: Financial Irregularities (M)

Code Content

- Code of Conduct Framer (M)
- Data Protection & Privacy (M)
- Supply Chain (M)
- Accurate Records and Expenses (M)

Multimedia

- Data Prot. & Privacy: A Great Offer (MM)
- Data Prot. & Privacy: Employee Satisfaction (MM)

Q2

Courses

- California Workplace Violence (C)
- NY Workplace Violence (C)
- Truth in Negotiations Act (TINA) (C)**(AI)**
- Fair Competition (C)
- Fair Competition: Life Sciences (C)**(AI)**
- Information Security (C)
- Payment Card: Government (C)
- Sarbanes-Oxley Act (SOX) (C)
- Slip and Fall (C) **(AI)**

Microlearning

- California Know Your Rights (M)
- Comp. Companion: Protecting Company Assets (M) **(AI)**
- BOD/Execs: Framer (M)
- BOD/Execs: Ethical Culture (M)
- Ephemeral Messaging (M)

Code of Conduct

- Anti-Money Laundering (M)
- Information Security (M)
- Trade Compliance (M)
- AI Ethics (M) **(AI)**

Multimedia

- Active Threat: Office (MM)
- Active Threat: Manufacturing (MM)**(AI)**
- What Does an LLM Do? (MM)**(AI)**

Q3

Courses

- California Consumer Privacy Act (C)
- EU Corp Sustainability Directive (C)
- Anti-Money Laundering (C)
- Supply Chain (C)
- AI: US State Legislation (C) **(AI)**
- Americans with Disabilities Act (C)
- Conflicts of Interest (C)
- General Data Protection Regulation (C)

Microlearning

- Comp. Companion: ABC (M) **(AI)**
- Comp. Companion: Sanctions (M) **(AI)**
- Infosec: Securing Info While Traveling (M)
- Infosec: Working from Home (M)
- Infosec: Network Security (M)

Code of Conduct

- Code of Conduct Framer (M) **(AI)**
- Intellectual Property (M) **(AI)**
- Harassment (M) **(AI)**
- Gifts and Entertainment (M) **(AI)**

Multimedia

- Gifts: Office (MM)**(AI)**
- Gifts: Manufacturing (MM)**(AI)**
- Gifts: Life Sciences (MM)**(AI)**
- Gifts: Government (MM)**(AI)**
- Minute Mastery 1: Modern Slavery (MM)
- Minute Mastery 2: Modern Slavery (MM)
- Minute Mastery 3: Modern Slavery (MM)
- Minute Mastery 4: Modern Slavery (MM)
- Minute Mastery 5: Modern Slavery (MM)

Q4

Courses

- Anti-Harassment Year 2 (C)
- Anti-Harassment (CA & Chicago) (C)
- Fair Competition: Hiring and Pay (C)
- Canadian Employment Law (C)
- Records Management (C)
- Texas Workplace Violence (C)

Microlearning

- Drug Free Workplace (M) **(AI)**
- Interview Compliance: Fair Hiring (M)
- Infosec: Classifying Information (M)
- Infosec: Collecting Personal Info (M)
- Infosec: Cross Border Transfers (M)

Code of Conduct

- Protecting Company Assets (M)**(AI)**
- Social Media (M)**(AI)**
- Government Contracting (M)**(AI)**

Multimedia

- Minute Mastery 1: AI (MM)**(AI)**
- Minute Mastery 2: AI (MM)**(AI)**
- Minute Mastery 3: AI (MM)**(AI)**
- Minute Mastery 4: AI (MM)**(AI)**
- Fair Competition (MM)

"The information contained in this document represents an overview of our intended future course offerings. This is a preliminary. It is provided for information purposes only and is not a commitment to deliver the assets described. Our plans may be impacted by currently unknown circumstances. This may result in changes to the information and actual functionality delivered. This information is current only as of the date it is made."

C: Course (10+ mins)
M: Microlearning (> 7 mins)
MM: Multimedia (> 3 mins)
AI: Artificial Intelligence (Topic or Function)

Player Roadmap: Current & Future Focus

Now

Course Player

Accessibility Enhancements

Improvements to enhance accessibility, usability, and overall navigation—especially for keyboard and screen reader users informed by customer feedback.

Polish & UX Improvements

Enhance visual polish through smooth page transitions by introducing page load animations, while preserving fast and efficient navigation.

Learner Experience Improvements

A new **Continue** button on survey completion pages clarifies when additional course content remains, reducing uncertainty about course completion.

UI Modernization Enhancements

- **New Horizontal Zone Options:** Support side-by-side content for more flexible and engaging page designs.
- **Updated Navigation & Pop-Ups:** The top bar, bottom bar, and navigation pop-ups reflect a cleaner, more modern design.
- **Progress Bar:** Give learners clear insight into their progress within the course.
- **Modernized Text & Buttons:** Rounded corners, subtle background blur for text areas, and updated button styles improve readability and visual consistency.
- **Integrated Media Controls:** Video controls appear directly within the player, creating a more intuitive and seamless viewing experience.

Next

Course Player

Course Home Page

Introduce a new page that can be used in place of the Main Menu and Section Title pages, bringing both into a single, streamlined view.

Accessibility Enhancements

Continue improvements to enhance accessibility, informed by customer feedback.

Pop-Ups Component Refresh

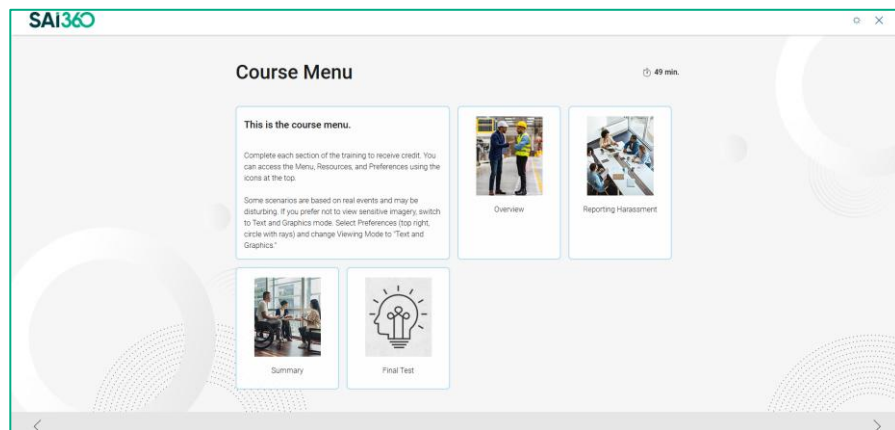
The top bar pop-ups across all courses are being refreshed and redesigned as modern slide-out panels, creating a more consistent, intuitive, and streamlined experience for learners.

Redesigned Course Diploma

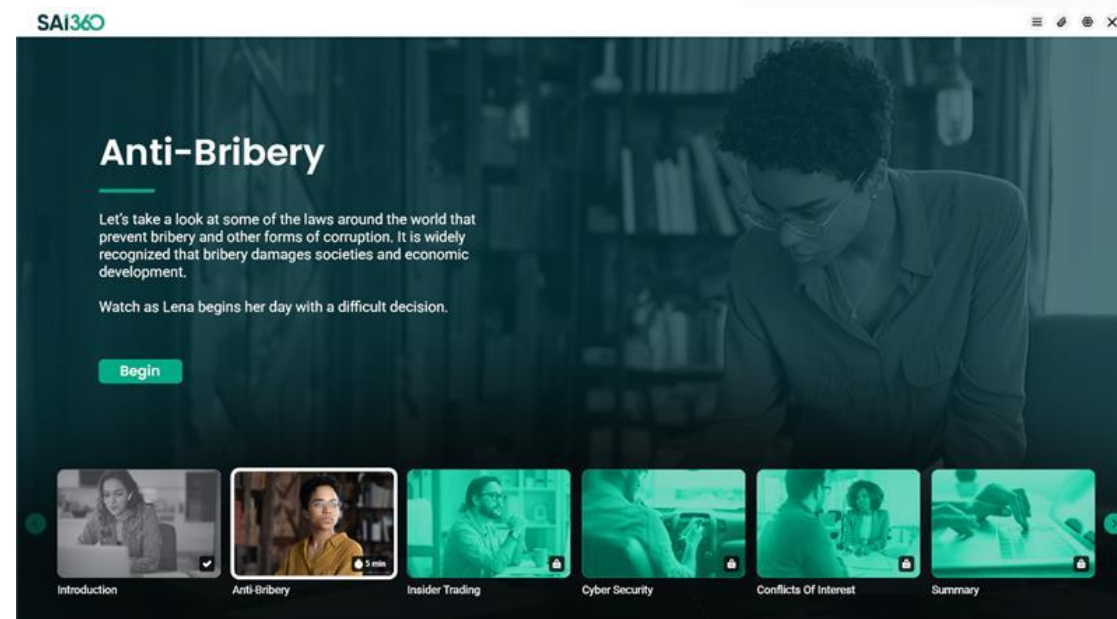
A refreshed diploma design enhances the course completion experience.

New Page to Replace Main Menu and Section Title

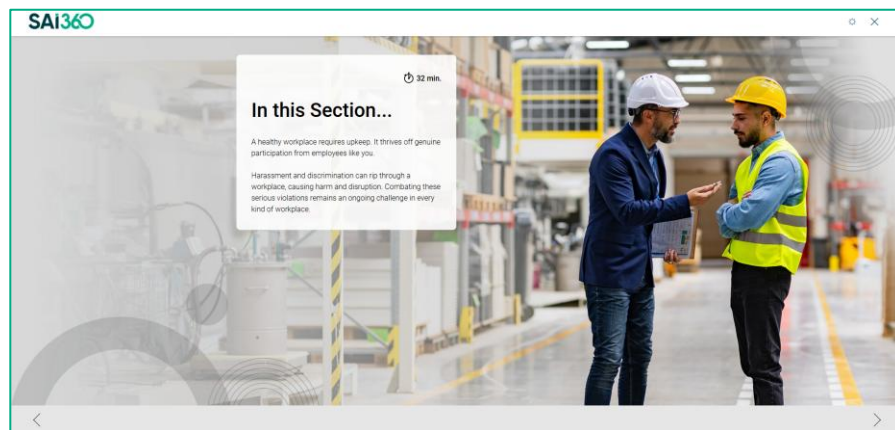
Current Main Menu Design



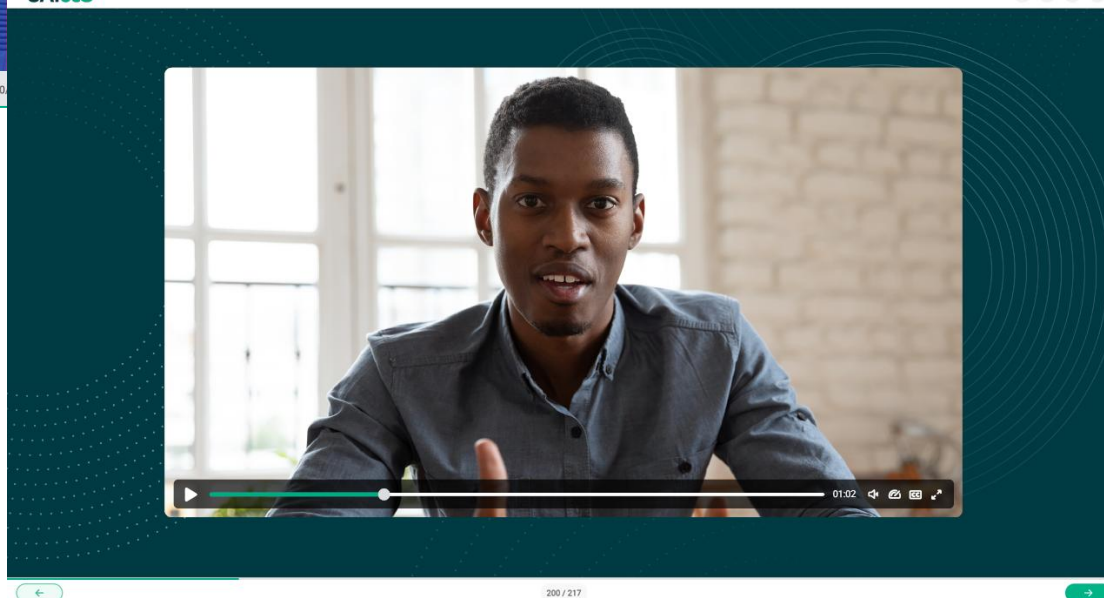
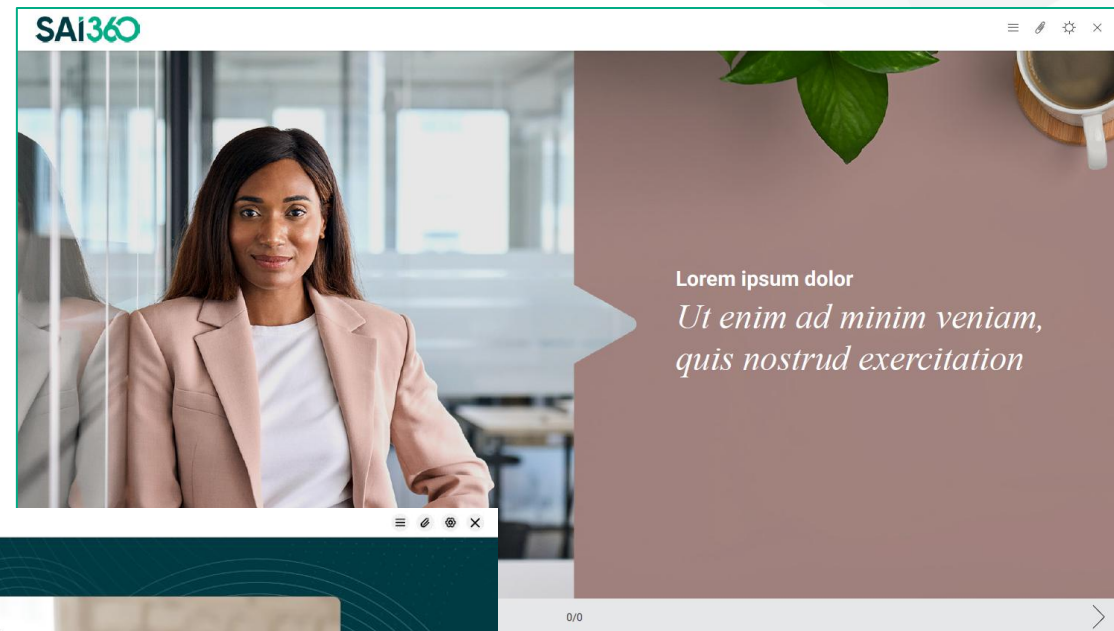
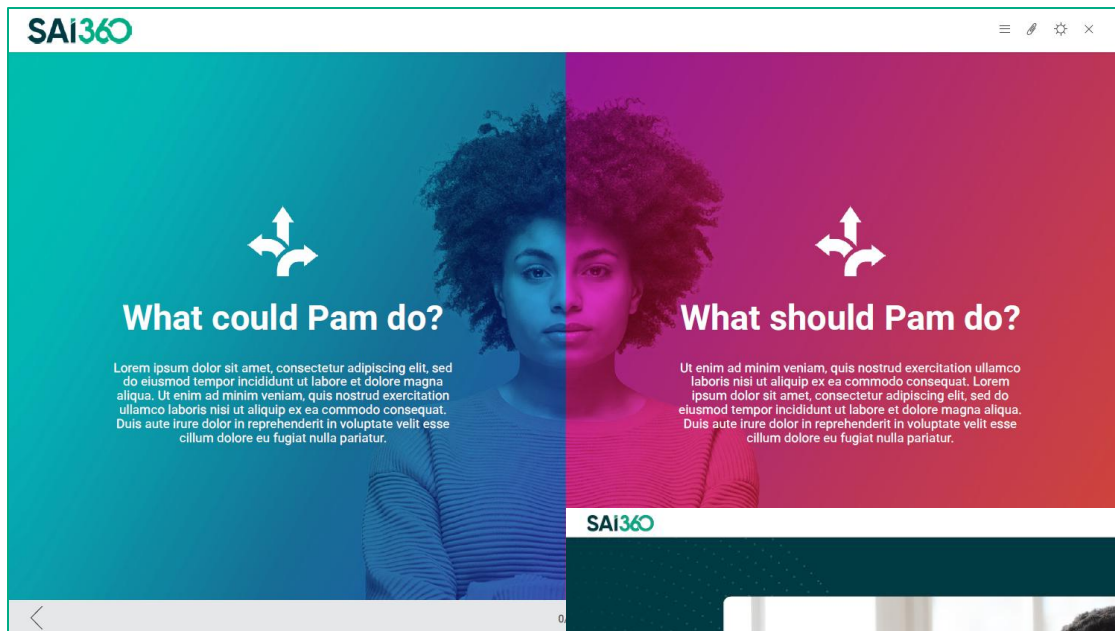
New Design



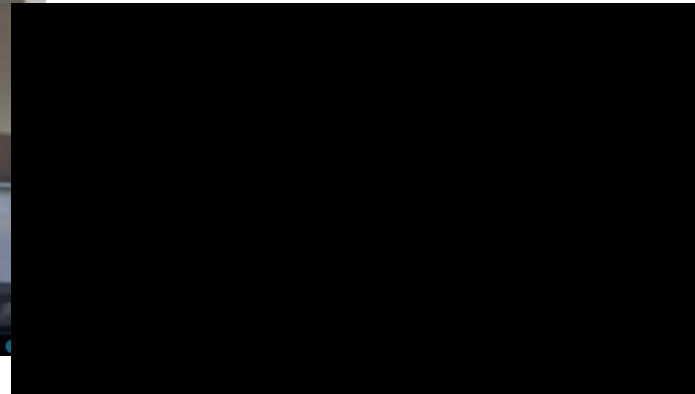
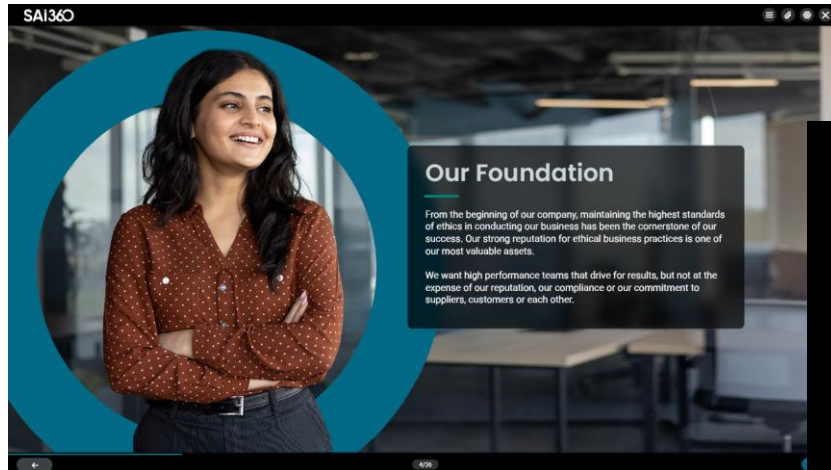
Current Section Title Page Design



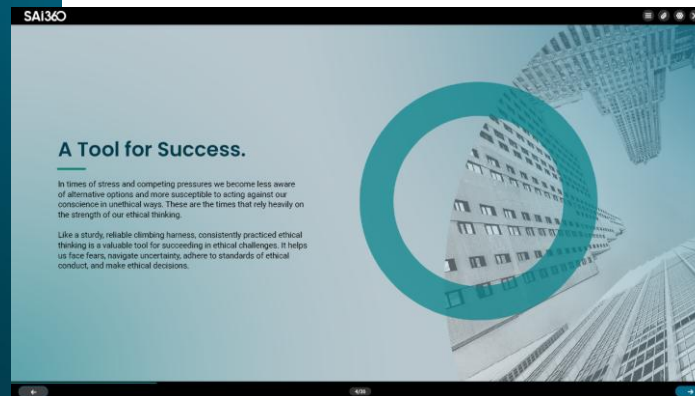
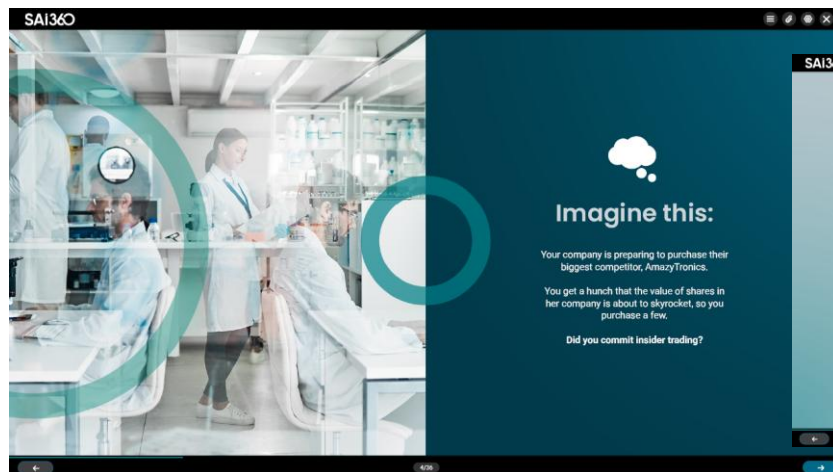
New Horizontal Zone Options & Media Controls



New Code of Conduct



- Modern Look and Feel
- Avatar Led
- Customizable per industry
- 15 new titles coming in 2026



Module Roadmap: Current & Future Focus

Now

Editor/Library

Global Course Logo Management

Ability to apply a logo globally across all editable courses, eliminating the need for manual updates and ensuring consistent branding.

AI Translations Enhancement

AI translations are being enhanced so small course edits no longer require re-translating the entire course.

Collaborative Course Editing

Multiple users can edit a course at the same time, enabling smoother collaboration and eliminating course locking during updates.

Horizontal Zone Support in the Editor

Support the new horizontal zone options, enabling more flexible side-by-side content layouts.

Next

Editor/Library

Course Home Page Support in Editor

Add support for new page type in editor than can be used in place of the Main Menu and Title screens for a more streamlined view.

Browse & Request to Edit from the Library

Clients can browse the course library and select courses to request editing directly, making it easier to initiate updates and collaboration.

Curated Library Playlists

Curated playlists that can be shared directly with clients for guided learning.

Module Roadmap: Current & Future Focus

Next

Dashboard & Analytics

Automated Risk Analysis

An “analyze my data” feature automatically identifies key risk areas within the dashboard, eliminated the need for users to manually sort and filter data.

Improved Summary Reports

Ensure that PDF and PPTX exports intelligently render all content, especially scrollable tables and charts to provide a complete and accurate representation of the dashboard data.

Customizable Display Names for Attribute Fields

Allow users to override default attribute names with custom display names, making data analysis and segmentation more intuitive and relevant.

When Reg Change Drives Your Training

A new regulation passes. Today, it triggers manual work. The opportunity ahead is to close that loop end-to-end.

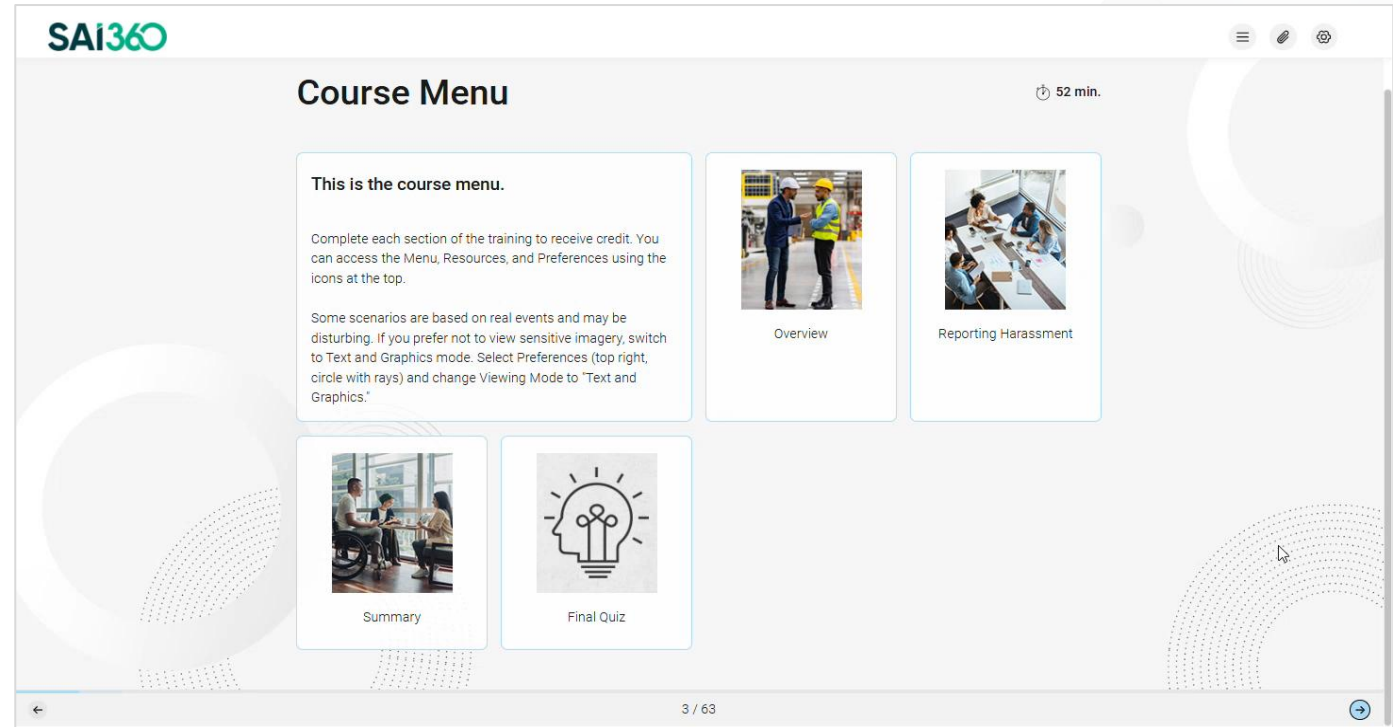


70% faster time-to-market on new regulations — what this loop unlocks for your existing training investment.

Accessibility & Neurodivergent Support

Empowering Learners with Personal Preferences

- **Flexible Viewing Modes:** Adapt the course display to suit your learning style and bandwidth needs.
 - **High-Bandwidth Video:** Full video and audio experience.
 - **Low-Bandwidth Video:** Optimized video for slower connections.
 - **Text and Graphics:** A "read-only" mode that minimizes sensory input.
- **Sensory & Accessibility Controls:** Easily manage your sensory experience for a more comfortable learning environment.
 - **Audio Control:** Toggle course narration on or off.
 - **Subtitles/Captions:** Enable or disable subtitles independently from audio.
 - **Reduced Motion:** Minimize animations and on-screen movement to reduce sensory overload.
- **Personalized Pacing:**
 - **Playback Speed Control:** Adjust the playback speed of media to learn at a comfortable pace.
- **Additional Resources:**
 - **Downloadable Transcript:** The transcript is provided as a targeted resource. Its availability is determined by the user's role or profile, ensuring this text-based alternative is delivered to the learners who require it.



Our Commitment to Foundational Accessibility

Aligned with Current Global Standards (WCAG 2.2 AA):

- Our latest Accessibility Conformance Report (VPAT), dated October 2025, confirms our alignment with the Americans with Disabilities Act (ADA) and WCAG 2.2 Levels A and AA.

Verified Through Rigorous Testing:

- Conformance is validated through a combination of automated and manual testing using modern assistive technologies, including the NVDA screen reader.

Key Supported Features:

- **Full Keyboard Navigation:** The platform is fully operable without a mouse, including protection against keyboard traps.
- **Prerecorded Captions & Audio Control:** We support captions and give users control over audio elements.
- **Use of Color:** We ensure color is not the only means of conveying information.

Commitment to Continuous Improvement:

- Our VPAT identifies areas like non-text alternatives and focus order as "Partially Supports," and we are actively working to resolve these instances.