



Stewart Title Strengthens Compliance with SAI360

Integrated Risk Management that Keeps Pace with Change

Background

Stewart Title is a leading global title insurance and real estate services company that manages complex and constantly changing regulatory requirements internationally. To strengthen visibility, reduce manual work, and align processes across the organization, Stewart Title selected SAI360 as its enterprise platform for **Policy Management, Enterprise and IT Risk Management, Vendor Risk Management, Business Continuity Management, and Audit Management**. These connected modules allow the company to automate routine tasks, eliminate silos, and act on real time data, creating a more efficient and resilient compliance program.

A Need for Centralized Governance Efficiency

When Stewart Title began evaluating governance, risk, and compliance technologies, the team was not looking for just new software. They were looking for a partner that could help them transform how they work. Previously, only IT used a GRC system, and even then, the work relied heavily on manual processes. Outside of IT, compliance was managed through Word documents and email threads. Practices varied widely across the international locations of the business. Duplicate data entry was all too common, and bottlenecks were difficult to identify. Reliable compliance depended heavily on individual knowledge instead of scalable systems.



Choosing a Platform Designed for Growth

Stewart Title saw potential in SAI360's configurability and flexibility. They wanted a platform they could shape for themselves, one that would scale with their program's maturity. Where other vendors required costly consulting and implementation services, Stewart found that SAI360 empowered its team to make changes quickly and independently. The collaboration with SAI360 support and customer success teams built confidence that the platform would evolve alongside their organization.

Automation Unlocks Time and Insight

Once implementation began, the impact was immediate. Automated workflows replaced one-off reminders. With real data to work from, teams were able to identify and address process constraints faster than ever. Compliance and audit staff gained time back that had previously been spent chasing updates, allowing the program to expand without increasing headcount. Olsen added,

“Instead of babysitting processes, we can have the system do it for us. That means we can expand our scope with the same resources.”

A Modern Approach to Vendor Risk Management and Business Continuity

Two of the most impactful transformations came in vendor risk management and business continuity planning. Data was scattered and static, with each location manually filling out documents. Today, every office plan is submitted digitally through SAI360. Centralized information can be searched and compared instantly. Business owners now play an active role in maintaining risk profiles and ensuring requirements are met. Changes in vendor services automatically prompt reassessment of their status. If a vendor is rejected due to risk concerns, the rationale is always recorded. Decisions can be made with context and confidence. And, for example, if a vendor bankruptcy affects operations in two specific regions, the team knows within seconds which offices and employees are affected. Olsen noted,

“We used to be very siloed. Now we see common data points across different risk workflows, which brings consistency and efficiency.”

“We want our processes to be interconnected so the business can move faster and smarter. SAI360 helps us do that.”

– Andrew Olsen, Director of Compliance at Stewart Title

Staying Ahead of the Complex Regulatory Landscape

Real estate compliance is uniquely complex, with regulations that differ by city, state, country, and transaction type. Stewart Title operates internationally, meaning change never stops. SAI360 helps ensure that evolving requirements are consistently communicated and applied, helping the company avoid missteps and maintain confidence in every jurisdiction.

A Partnership That Supports Continuous Improvement

Collaboration has been central to Stewart Title's success with SAI360. The Customer Community, Customer Connect events, and peer relationships have expanded learning opportunities. Product support teams assist with configuration questions or creative solutions without putting up costly service barriers.

The result has been a partnership where both sides are actively driving outcomes.

Looking Ahead

Stewart Title's roadmap includes deeper integrations with systems to eliminate duplicate data entry and strengthen accuracy. The company also sees meaningful opportunities in expanding SAI360's AI-enabled capabilities. The transformation is ongoing. With automation, connected data, and a shared vision for future integrated risk management, Stewart Title is building a strong and resilient compliance culture that protects the business today and prepares it for tomorrow.

Key Takeaways

- Stewart Title's transformation with SAI360 demonstrates how a single, integrated platform can elevate an entire organization.
- By replacing manual workflows and central data across policy, risk, vendor, continuity, and audit functions, the company has gained clearer visibility into potential issues and the agility to respond quickly.
- Business owners are now empowered to participate directly in risk activities, improving accountability. Improved insights support smarter decision making and future growth.
- With strong partnership and continuous expansion, Stewart Title is building a more resilient compliance culture that protects every transaction they support.

Our unified approach to risk sets us apart

Today's complex risk landscape demands more. SAI360 leads the way with an integrated GRC platform that spans the entire risk and compliance spectrum.

- Whistleblower and Case Management
- Ethics & Compliance Training
- Policy Management
- Conflicts of Interest
- Incident Management
- Regulatory Compliance
- Regulatory Obligations
- Horizon Scanning
- Enterprise & Operational Risk Management
- Third-Party Risk
- Internal Audit
- Internal Controls
- IT Risk
- Business Continuity
- Vendor Risk Management