SAI360

BUYER'S GUIDE

# INTEGRATED DIGITAL APPROACH FOR A STRUCTURED EHS&S STRATEGY

How EHS and Sustainability software is the key to safer, healthier, and sustainable workplaces, communities, and planet.



# Summary

**The definitive guide for companies that value people's safety, communities and the planet and want to leverage EHS and Sustainability software to improve EHS&S outcomes. This guide is designed to help EHS Professionals succeed confidently in their digitalization journey.**

Today, new challenges have emerged in a new world, businesses require agility, and workplace safety has been redefined. Environment, Health, Safety and Sustainability (EHS&S) performance has become a zero-tolerance issue due to these challenges. Comprehensive EHS&S management and compliance processes are now paramount for many organizations.

A comprehensive EHS and Sustainability Management System can prevent accidents, injuries, illnesses, and environmental hazards, either at a single site or across multiple sites. It results in saving lives, ensuring a healthy and productive workforce as well as sustainable business practices for better outcomes. More importantly, good EHS&S management goes beyond safeguarding lives and the environment. It's also about future-proofing your business.

The EHS and Sustainability management function is a strategic partner to the business – it connects your company's strategies to the business outcomes such as revenue performance, brand image, employee satisfaction, retention, and productivity.

The management of Environment, Social and Governance (ESG) risks is a major topic across the business world. Stock exchanges, financial regulators, global financial services firms, lenders, asset managers are making it part of how they invest. In our latest ESG Reporting Survey, 77.4% of EHS professionals view ESG & Sustainability as part of their wider responsibilities. This represents a great opportunity to elevate the strategic value of EHS & Sustainability. EHS&S professionals need to capitalize on this to get buy-in and funds to digitalize their processes.

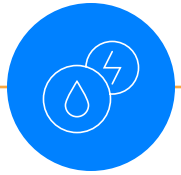
# Table of Contents


1. The Importance of EHS&S in the Business ..... 4
2. How Technology Can Boost EHS&S Capabilities ..... 10
3. What to Consider When Investing in EHS&S Technology ..... 11
4. EHS&S Objectives, Maturity and the EHS&S Digitalization Journey ..... 13
5. Integrated Digital Approach to Support a Structured EHS&S Strategy ..... 15
6. How to Advocate for Investing in EHS&S Technology ..... 20
7. How to Overcome Challenges to Digitizing EHS&S ..... 23
8. Conclusion ..... 25




# THE IMPORTANCE OF EHS & SUSTAINABILITY MANAGEMENT

## EHS & Sustainability Management Ensures:



### Environment

That you reduce the impact of your operations on the environment.

And that the proper permits, licenses, and regulatory requirements are in place.



### Health

Your workplace monitors and prevents all things that can make people ill and promotes employee wellbeing.



### Safety

Your business monitors and prevents workplace incidents, accidents, and injuries.



### Sustainability

Your business earns profit by considering the environment and society, so we sustain the business and protect the planet for future generations.

EHS and Sustainability (EHS&S) management was once a siloed function – full of gaps with zero visibility and only seen as a cost-center – without a return on investment (ROI) and meaningful impact to the business. But due to new and existing levels of risk and an ever-changing and complex regulatory landscape, EHS & Sustainability management is now a core value for many organizations across all sectors.

The performance of EHS&S is now continually assessed to ensure that all potential hazards and risks are proactively identified, and mitigated, the workplace is compliant, and environmental legal obligations are completely fulfilled. It also provides C-Level teams with clear, actionable insights to help make faster and more impactful decisions.

The other inherent benefit of EHS&S management often overlooked is the direct and indirect cost savings it brings to the organization. But it is essential to point out that these cost savings and increased productivity businesses enjoy by digitizing their EHS&S programs. For example, savings materialize when you reduce incidents, eliminate high-consequence events, reduce lost time, and avoid unplanned downtime and penalties.

## WE ARE ALL EHS&S LEADERS

**Fostering and sustaining a strong and profitable EHS&S aware culture – one that doesn't become a significant liability or negatively impact the bottom line of the business.**

## THE TIME HAS NEVER BEEN BETTER, AND THE NEED HAS NEVER BEEN GREATER THAN NOW.

That's why your organization's EHS&S program must be at the heart of recalibration to meet the new environment, health, safety, and sustainability challenges. The consequences of inaction or getting it wrong can be catastrophic and damaging for the business.

A roadmap to a smarter recalibration should include investing in the right EHS&S management software solution.

The right EHS&S solutions will offer cost savings, safeguard the health of your workers and assets, and improve productivity and communities.

When choosing the best solution, the critical factor to consider is whether it will grow with your business or not. In addition, evaluate whether the solution is highly scalable, interoperable, and configurable, and you can easily change the system's workflows and processes by adding extra modules as your business grows. If all these are possible and demonstrated, then that's the right solution for your business.



## COMMON BUSINESS CHALLENGES EHS&S LEADERS FACE

The rapid pace of change and growing complexity are creating demand for the next generation of environment, health, safety, and sustainability software solutions to help EHS&S leaders overcome common challenges such as:



| | | |
|---|---|---|
| **Ever-changing complex regulatory landscape** | **Growing stakeholder demand** | Supply Chain complexity and sustainability congruency with third party partners |
| **Managing costs & risks** | **Illustrating the value of EHS&S in the business** | Creating and sustaining a profitable health and safety culture |
| **Attaining healthier and safer workplaces** | **Enacting a proactive means of assessing and mitigating risk and reducing incidents and accidents** | Managing compliance and safety with spreadsheets and clipboards<br>Globally disparate workforce and sites |

A comprehensive and integrated EHS&S management software solution is how today's leading organizations are managing such challenges. Protecting their brands and workforce from falls, injuries, chemical spills, disease outbreaks and other common but avoidable workplace incidents. Together, these add up to substantial savings, happier and healthier workers and communities, and peace of mind for management and shareholders.

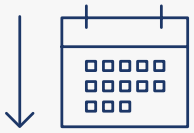
## MEASURABLE BUSINESS PERFORMANCE OUR CLIENTS REPORT



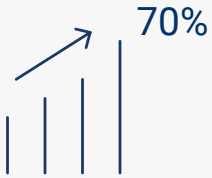
**$6.4M** worth of Savings
in Worker's Comp Claims



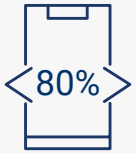

**80% Reduction** in
Open and Overdue Actions



Faster & accurate reporting –
from **3 months to 2 weeks**
per year




**70% increase** for
near miss reporting




**80%** Mobile Adoption
Time Savings of
**164** Man Days per month




Total Reportable Incident (TRI)
rate from **19.6 to 1.0**

## HOW CAN TECHNOLOGY HELP?

The decision to invest in a purpose built and innovative EHS&S management software solution from an established provider is a step in the right direction.

It's sensible to ensure your business is better positioned to deal with the unexpected now and in the future.

The technology adopted can be a great facilitator or enabler. It allows your EHS and Sustainability program to move from compliance-focused to an optimized state where EHS&S is embedded in operations and no longer silos between business units. The EHS&S technology standardizes, simplifies, and automates your Environment, Health, Safety and Sustainability operations.

Adopting an EHS&S software can free users from the burden of manual data collection processes, observations and reporting that often come with paper-based safety management programs and disparate legacy systems. Manual processes often lead to vulnerability and are open to a torrent of risks due to inconsistencies and zero visibility. Technology, in this case, increases productivity by lessening administrative burdens with streamlined and automated workflows.

With streamlined, automated, and fully mobile workflows, EHS&S software can surface powerful insights that allow your team to respond quickly and efficiently to reduce risks.

By purposely bringing more processes online and with mobile apps, EHS&S programs can continue to function at optimal levels regardless of remote working in the field or the site's physical location, helping operations run more smoothly with minimal downtime.

Our proven and fully integrated software solution can automate your EHS&S process with minimal overhead and costs to empower you and the team to continue innovating and focusing on making operations productive and sustainable. In addition, technology provides peace of mind for leaders across the organization.

# HOW TECHNOLOGY CAN BOOST EHS&S CAPABILITIES

## Engaging your workforce

Capture and deliver information on where and when needed to engage employees in EHS&S Improvement.

Enhanced two-way communication making sure everyone is responsible and focused on environment, health and safety risks and up to date on new procedures, guidelines, and training materials.



## Managing change

Control the impact of change on your workers and productivity by ensuring safer and more efficient changes to processes, people, and equipment.

Ensuring business continuity through swift and transparent communication of compliance changes across the board, and remote for on-site workers.



## Simplifying assessments & driving accountability

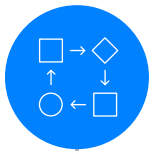
Active monitoring of environmental impact activities and the safety and wellbeing of workers on a day-to-day basis, whether onsite or working remotely.

Driving accountability for tasks that need to be undertaken will ensure you have the agility to fix any issues quickly.



## Streamlining processes for all stakeholders

Ensure workers are aware of existing procedures and protocols for maintaining EHS&S performance.



## Assessing effectiveness

Collect and analyze operational, environment, health, safety, and sustainability data to predictively reduce risk and improve your EHS&S performance and better decision making.



# WHAT TO CONSIDER WHEN INVESTING IN EHS&S TECHNOLOGY

The global pandemic has shown us that costly disruptions can happen anytime, and if you're not ready, they could prove devastating.

Investing in EHS&S technology doesn't have to be a total overhaul overnight. With a configurable software platform like SAI360 EHS&S, you can adapt and scale up as your business grows or is confronted with new opportunities.



## HERE ARE SOME KEY CONSIDERATIONS TO HELP YOU:

### FOCUS ON YOUR BUSINESS NEEDS AND OUTCOMES

- Understand your business requirements.
- Understand your users and stakeholders.
- Factor in your risk ratings for EHS and Sustainability risks at the enterprise level.
- Define the precise purpose and desired outcomes.
- Outline a phased approach and prioritize based on your immediate needs. Prioritize your current challenges and areas where you need help most.
- Focusing on business needs and outcomes guarantees that the technology will meet your needs. Avoid looking for technology solutions and then using it without any clear objectives or strategy.

### ALIGN WITH YOUR COMPANY'S DIGITIZATION STRATEGY

- Understand your company's overall digital strategy.
- Position the EHS&S technology and the business value it delivers in line with your company's digital strategy.
- Work with your IT experts to review IT requirements and infrastructure, so the software meets internal policies.
- Incorporating cloud-based technology is one way to move forward without high-cost barriers.

### UNDERSTAND IMPLEMENTATION COSTS AND APPROACH

- Understand implementation approaches and make sure it suits your needs and appetite.
- SAI360 EHS&S is experienced and offers a range of implementation approaches to suit your needs. Our tried and tested FastStart implementation approach enables rapid return on investment for customers.

### CONSIDER SUPPORT AND ADDITIONAL SERVICES

- Understand whether you will need additional support and services beyond implementation such as dedicated training or change management to help boost adoption rates.
- An added bonus is whether the technology provider has a good customer success program.
- SAI360 EHS&S focuses on customer success and has an experienced global team to ensure you continually derive value from technology solutions. In addition, SAI360 is a comprehensive cloud-first software platform that goes beyond EHS&S technology to offer a wide range of intelligent risk and compliance solutions backed by a team of experts with industry-specific experience.

### THINK ABOUT THE FUTURE

- Make sure that any platform you adopt can expand to future needs as your business grows in a rapidly evolving landscape.
- Ensure that the solution can be configured, not customized, to maximize on new versions and reduce the costs of reimplementation.
- Customization changes the underlying software code and often results in costly upgrades.
- Look for a solution that can grow with you to avoid the costs associated with switching software solutions. Does the solution cater for a broad range of EHS&S capabilities that you can leverage? Does it have a roadmap for the future? How long have they been operating, and have they released new improvements recently?
- With the SAI360 EHS&S configurable modules, you can accelerate your adoption and develop a plan to incorporate more modules and functionality as needed.

**Remember, the digitalization journey is not a linear process. A safe way forward with a structured EHS&S strategy could transform your EHS&S management capabilities to be more agile, adaptable, and resilient.**

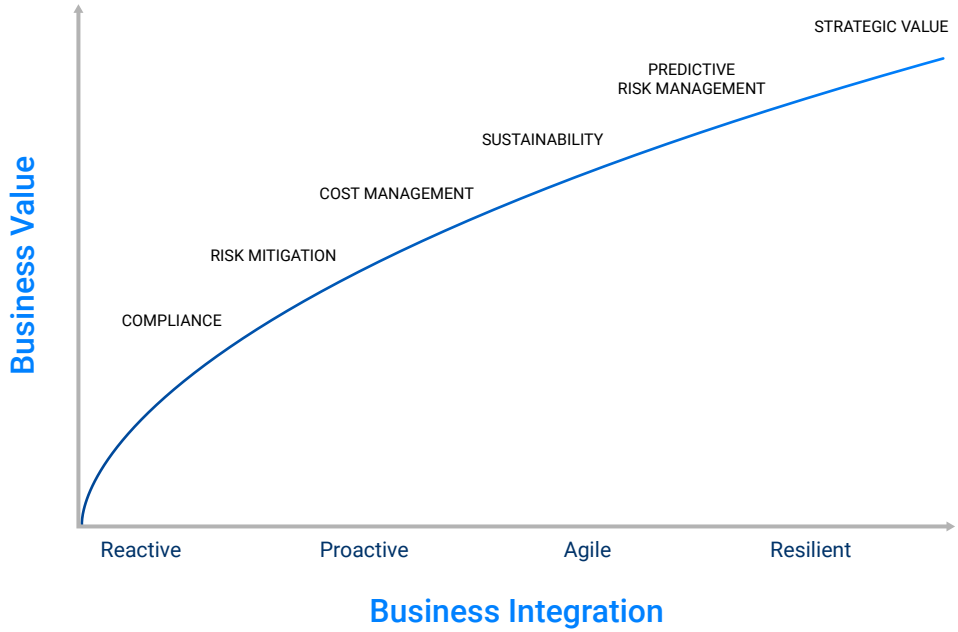
# EHS&S OBJECTIVES, MATURITY AND THE EHS&S DIGITALIZATION JOURNEY

SAI360 EHS&S team developed the following EHS&S Value Arc to put the issues most critical now in context as businesses begin to think about how to recalibrate to future proof against present and future EHS and Sustainability challenges. The Value Arc is a simple tool to help you visualize and identify the organization's EHS and Sustainability maturity and objectives as you assess the impact of the current environment, health and safety controls and any new or existing regulations. With so many risks and issues to consider, the SAI360 EHS&S team believes a structured and strategic response is required.

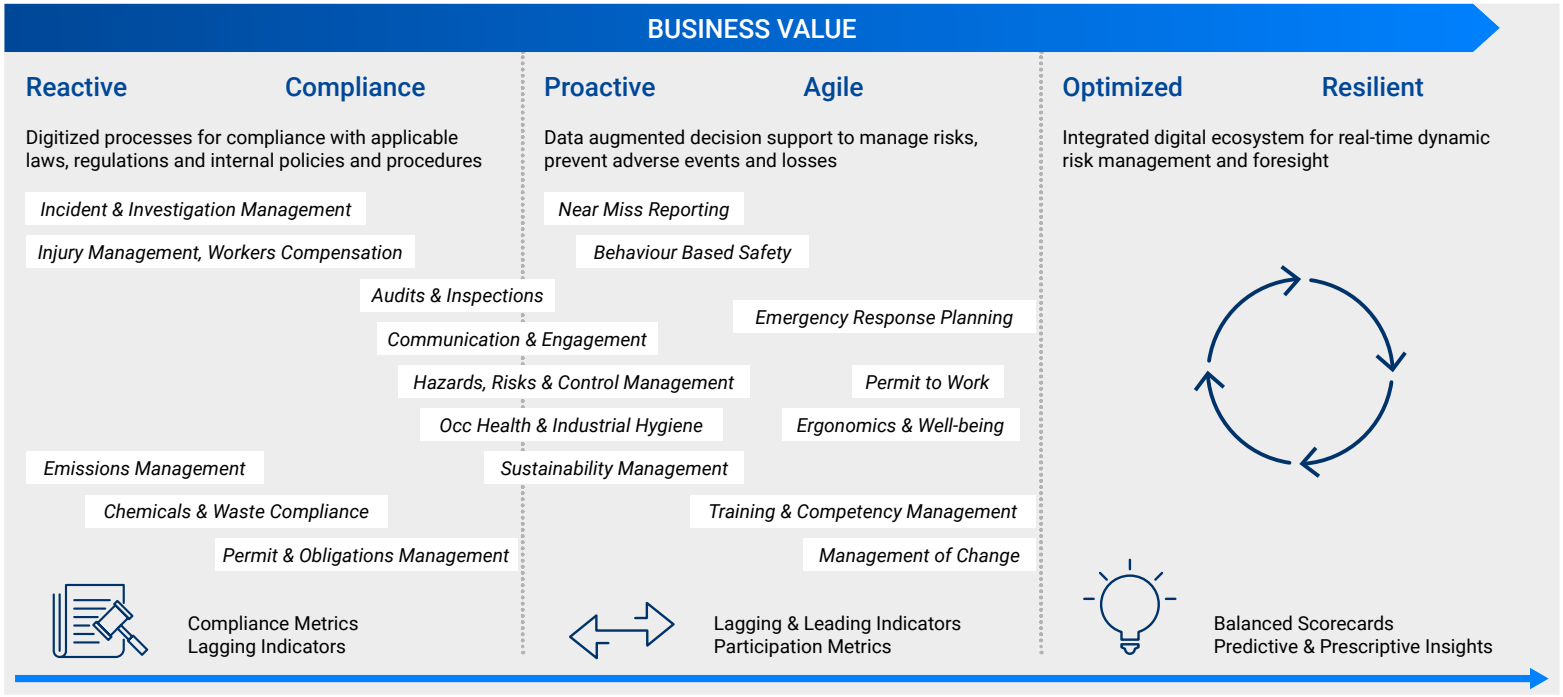
**Using the Value Arc, you can determine where you are at and understand how you prioritize your needs and requirements without losing sight of the future.**

In our experience, a phased or structured approach to EHS&S digitizing processes is recommended and has served many businesses better, whether small-midsize or large enterprises.

Getting the foundations right by tackling key compliance objectives and then moving towards an optimized state can increase the ROI you get from the technology.



Below is an example of an EHS&S digitalization roadmap, aligned with the arc, and worth considering when you decide to optimize the process with the technology.




The SAI360 EHS and Sustainability software with a mobile app can provide the support you need to reduce time to compliance, have total visibility and control, and minimize unplanned events to ensure business continuity and improved performance. With powerful integration, SAI360 can help you reach that optimized state for business resilience where EHS&S co-exists with other systems and shares data seamlessly.

Tremendous opportunities exist for businesses to seize the opportunity and change their safety culture, save costs, enhance organizations' reputation with stakeholders, and advance the path to operational excellence.

# INTEGRATED DIGITAL APPROACH TO SUPPORT A STRUCTURED EHS&S STRATEGY

Environment, Health, Safety and Sustainability management involves a combination of integrated processes. When considering digitalization, it is also important to have a big picture view and a clear strategy for what you want to achieve in the short and longer term with the solution.

**Evaluating your business requirements and understanding how you digitalize various components and the benefits do not have to be overly complicated.**

**It can be as straightforward as the PDCA framework, sometimes called the "Deming Wheel."**

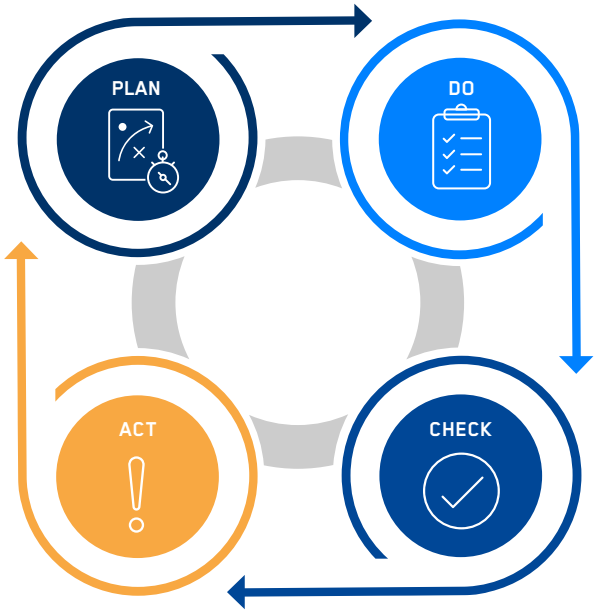
The components of PDCA are defined as:

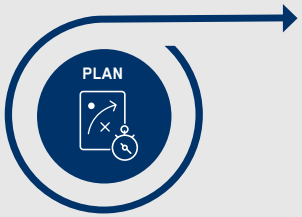
### PLAN:
Identify and analyze the problem or opportunity, develop hypotheses about what the issues may be, and decide on which one to test and take forward.

### DO:
Test the potential solution, ideally on a small scale, and measure the results.

### CHECK:
Study the results, measure the effectiveness and decide whether to proceed.

### ACT:
If the solution was effective, implement it.






THE STEPS OF PDCA

# PLAN CAREFULLY

Understand your risks and priorities as a responsible organization

**Here is a detailed step by step PDCA scenario and how our solution can support your requirements:**

## GUIDING REQUIREMENTS

- Strategically identify risks and plan control measures
- Monitor workforce health and wellbeing
- Prevent Incidents, Near Misses and accidents
- Plan for, manage and communicate changes effectively and systematically.
- Assess health risks to worker groups based on qualitative information
- Establish a proactive approach to sustainability
- Implement and assess controls
- Identify the organizations aspects and potential impacts
- Determine legal requirements
- Assign accountability

## HOW WE HELP

**BUSINESS PLANNING & STRATEGIES** Develop business plans, manage objectives and targets and identify risks

**EMISSIONS MANAGEMENT** Automate data collection, emissions calculations, reporting and analytics. Analyze data and identify areas to improve environmental performance.

**ENVIRONMENT ASPECTS AND IMPACTS** Determine, assess, control and reduce significant environmental impacts.

**INDUSTRIAL HYGIENE** Automate the anticipation of health risks and monitoring of effective controls. Build SEGs and monitor worker health. Establish Exposure Groups based on various criteria; Perform qualitative and quantitative exposure assessments. Develop, schedule and track sampling plans.

**MANAGEMENT OF CHANGE** Review and assess changes. Include subject matter experts in the risk assessment process. Develop plans and review the implementation.

**OCCUPATIONAL HEALTH** Promote a healthy work environment; track important testing and vaccinations to maintain worker health and wellbeing. Automate allocation of mandatory health tests based on a person's SEG.

**RISK MANAGEMENT** Build your risk register, review and manage risks and controls centrally. Automate critical control verification.

**PHA** Support process safety programmes. Undertake structured reviews and record and assign actions

**METRICS MANAGEMENT** Measure, track and report ESG and Sustainability Metrics




THE STEPS OF PDCA

# ENSURE CONTINUOUS FOCUS

On the environmental impact, safety, health and wellbeing of your workforce for increased resilience productivity and sustainability

## GUIDING REQUIREMENTS

- Compliance, storage and disposal of waste and hazardous materials.
- Track training to ensure employees understand procedures and are competent.
- Encourage worker participation
- Identify hazards and evaluate risks
- Prepare for emergency situations
- Monitor and measure processes to check results

## HOW WE HELP

**AUDIT MANAGEMENT** Plan and assign audits using your own templates. Record findings and assign corrective actions.

**CHEMICAL REGISTER** Easily accessible register of Chemicals and Safety Data Sheets.

**CONTRACTOR SAFETY MANAGEMENT** Manage contractors from pre-qualification, to onboarding and monitoring. Contractor Scorecard supports performance review.

**DOCUMENT AND ACTION MANAGEMENT** Review and track updates and versions of documents. Share all relevant documents in one place. Build action plans and monitor completion.

**EMERGENCY PREPAREDNESS AND RESPONSE** Document and review the effectiveness of emergency response drills. Identify areas for improvement and correction.

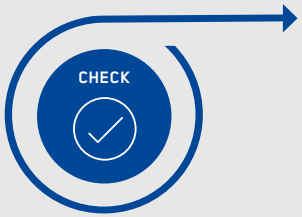
**HAZARD MANAGEMENT** Report hazards anytime and anywhere. Assign and track actions, and implement controls. Identify and study high-risk jobs and develop controls.

**OCCUPATIONAL HEALTH** Undertake ergonomic assessments for different jobs and tasks applicable to your organization. Manage drug and alcohol testing.

**PERMIT MANAGEMENT** Record permits and licences, track conditions and monitoring, and resolve exceedances quickly.

**PERMIT TO WORK** Review and approve permit to work, and know who is on site.

**TRAINING & COMPETENCY MANAGEMENT** Training matrix identifies gaps. Schedule courses and track outcomes. Track who has the right competencies for a job and who needs training. Manage competency and training requirements, schedule courses and track training outcomes.




THE STEPS OF PDCA

# EVALUATE & ANALYZE PERFORMANCE

And continually review risks and performance

## GUIDING REQUIREMENTS

- Manage ongoing health and wellness.
- Monitor performance of controls
- Undertake analysis of strategies
- Management review and involvement
- Communication of plans, goals and outcomes. Broaden the involvement in communication and improvements

## HOW WE HELP

**INDUSTRIAL HYGIENE** Manage a wide range of samples, including air, noise, wipe, bulk sampling, and heat stress assessments.

**INSPECTIONS** Schedule inspections based on plant and asset requirements. Simplify regular inspections and checks using our mobile app and keep a record of what has been done.

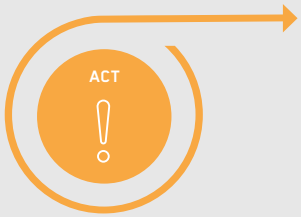
**MEETING MANAGEMENT** Record topics and items discussed, attendees, absentees, dates, times, and any actions to be undertaken.

**OBLIGATIONS MANAGEMENT** Automate and simplify compliance with regulations and internal policies. Assign owners, develop action plans and complete regulatory checklists to ensure compliance stays on track.

**OCCUPATIONAL HEALTH** Undertake health tests to determine employee wellbeing, fitness for duty, and the impact of physical or chemical stressors in the workplace. Coordinate and monitor usage requirements of respirators.

**WASTE MANAGEMENT** Identify the type of waste and track the various stages of waste management and disposal.

Track and monitor waste activities for effective waste management, and waste minimization planning.




**THE STEPS OF PDCA**

# RESPOND QUICKLY AND EFFICIENTLY

Make informed data-based decisions and out-perform

## GUIDING REQUIREMENTS

- Suggestions and Recommendations
- Knowledge and understanding
- Record cases, support contact tracing and investigation
- Manage and prevent incidents, injuries and illnesses
- Monitor business performance and agility

## HOW WE HELP

**CASE MANAGEMENT** Supports early interventions, return to work and workers' compensation. Cooperatively develop return to work plans for injured employees, maintain regular contact and monitor plans. Track and analyze costs of injuries and illnesses. Intervene before an injury or illness, that may impact employee performance and safety.

**COVID-19 CASE** A mobile ready symptom checker for workers to self-assess together with a complete workflow to track and manage exposure to COVID-19.

**EMPLOYEE ENGAGEMENT** A collection of modules including Checks and Surveys, Lessons Learned, Alerts and Improvement Ideas to send and receive information across the organization to increase awareness, reduce at-risk behaviours and prevent incidents.

**INCIDENT** Workflow to manage a range of incidents and near misses. Integrates detailed Injury recording, including tracking of days lost or away from work, Investigation, Root Cause Analysis, 5 Why's, and Lessons Learned elements. Encourage incident and near miss reporting in the field and when offline.

Report, track and investigate incidents, create and assign actions.

**OCCUPATIONAL HEALTH** Analyze results, spot trends, and take targeted actions.

**STAKEHOLDER MANAGEMENT** Understand stakeholder's concerns and establish their influence and interest. Effectively manage key stakeholders including meeting outcomes and communications.

**TRAVEL LOG** Support the safe movement of workers.

# HOW TO ADVOCATE FOR INVESTING IN EHS&S TECHNOLOGY

**Investing in the right EHS&S software and mobile app benefits everyone from the C-Suite to workers, suppliers and customers.**

The key to gaining buy-in from these important stakeholders starts with articulating the return on investment (ROI) of EHS&S technology in quantitative and qualitative terms. At the core of your argument is the simple fact that injuries and workplace accidents cost time and money. The benefits of a comprehensive approach to EHS&S can be measured by the cost savings from efficiency gains and fewer fines and penalties and the culture of safety it promotes, which makes employees feel safe, boosts morale and enhances a company's brand reputation.



## BENEFITS THAT YOU MAY CONSIDER AS A STARTING POINT

This list is by no means comprehensive, and our experiences at SAI360 can support you in identifying what is important to you as you build your business case.

| BUSINESS CHALLENGE OR OPPORTUNITY | BENEFITS | KEY STAKEHOLDERS |
|---|---|---|
| **Unplanned downtime, shutdown and closure of business** | Reduce cost and production losses associated with disruptive events that have not been foreseen.<br><br>While worst-case scenarios rarely do happen, EHS&S professionals ultimately spend their time preventing events like a fatality. Researching these worst-case scenarios and outlining them as the extreme events that need to be avoided and how technology can support EHS&S professionals will go a long way to getting attention. | C-Suite and Operations |
| **Regulatory Compliance** | Reduce fines and penalties due to fewer violations of EHS rules and regulations, especially in a continually changing and evolving landscape. Again, examples of past fines and penalties can help support your case.<br><br>Minimize legal and financial exposure, and protect brand reputation with optimized regulatory compliance that supports proper data to report to regulators in a timely manner and improves audit trails. | Chief Risk Officer |
| **IT Risks and Costs** | Reduce licence and maintenance costs associated with multiple and outdated systems.<br><br>Reduce risks of IT security incidents with outdated and unsupported systems. | Finance and IT |
| **Process Efficiency** | Eliminate manual steps in processes and reduce the time taken to investigate, review and approve records.<br><br>Manage by exception and drive accountability with automated task assignments and tracking. | EHS and Operations |
| **Workers Compensation Costs illnesses and Injuries** | Reduce costs associated with days away from work (absenteeism) and injury management by decreasing the likelihood and severity of injuries and illnesses in the workplace.<br><br>Being able to quantify the costs associated with increased insurances costs, as well as productivity costs through lost time, if incidents and accidents are not managed effectively will support your business case. | Finance and HR |

*(continued)*

*(continued)*

| BUSINESS CHALLENGE OR OPPORTUNITY | BENEFITS | KEY STAKEHOLDERS |
|---|---|---|
| **Data Accuracy and Reporting** | Reduce manual effort and time to manage EHS&S processes, collect and consolidate data for company reporting and regulatory reporting.<br><br>Eliminate effort in verification and cleansing of data required for reporting. | EHS |
| **Contractor Safety Management** | Reduce costs of onboarding and managing contractors. Provide better support to contractors with access to your EHS technology and improve the partnership to reduce risks. | Operations |
| **Safe Remote Working** | Reduce costs associated with incidents, accidents, injuries and illnesses of remote and mobile workforces. | HR |
| **Worker Satisfaction and Engagement** | Improve productivity and keep workers safe and well with an easily accessible way for employees to engage and provide feedback. | EHS and HR |
| **EHS and Business Performance Improvements** | Make sure you understand what your business is about and its competitive edge. Relating how EHS&S process improvements with digitalization can help your case. Example benefits include opportunities to identify overall business performance improvements, including operational savings, using data insights derived from the technology.<br><br>Quantify the consequences of massive reputational damage and how this relates to loss of customers and ultimately revenue. | C-Suite |
| **Change Management** | Manage operational changes with an automated process to safeguard against safety disasters. Reduce time spent on manual MOC data complication processes and experience substantial savings. | Operations and EHS |

**Justifying the benefits need to go beyond administrative cost savings. It needs to articulate how EHS&S initiatives can positively impact the business and drive business value.**

# HOW TO OVERCOME CHALLENGES TO DIGITIZING EHS&S

Getting buy-in early from stakeholders is key to the implementation success.

Evidence suggests that organizations that successfully translate their EHS&S digitalization vision from an aspiration to a working solution follow a process-based approach and best practices such as cross-functional communications and concrete scoping during the process.

Mitigate these pitfalls to avoid any potential failure.

## HOW TO MITIGATE COMMON PITFALLS



### Inadequate stakeholder engagement

Interact with stakeholders, get their opinions, and keep them informed. Stakeholders include the end-users of the solution as well as the project sponsors.



### Undefined goals

Asking the right questions early in the process can help you define project goals.

For example, what are the critical usage scenarios and potential benefits? What investments does the project require? What does success look like, and how can it be measured?



### Scope creep

Evaluate change requests based on how they affect the budget, original scope, timelines, and goals.



### Unrealistic deadlines

Identify all seemingly unrealistic deadlines and make these known to the stakeholders. Doing so will avoid overexertion and negative impacts on morale and productivity.



### Lack of risk management

Identify internal and external risk factors that can influence your EHS&S project's success. Internal risk factors can include issues relating to change management, communication, and cross-functional collaboration. External risk factors can include risks relating to a third-party contractor or consultant management and security risks relating to the engagement of such contractors or consultants.



### No change management

Understand the change impact on your stakeholders, especially your users. Manage those changes and articulate how the new solution will be better for them to get buy-in.



### Over-complicating processes OR Unclear EHS&S processes and KPIs

Focus on your user needs, what matters most and what's important. Ensure the solution simplifies the process and avoid the tools becoming the task.

Understand your key performance indicators and the data you need for those. Don't collect it just because you can.

SAI360 offers 25+ pre-configured modules that are ready to use. They have been built from feedback from existing customers and best practices while keeping it simple for your casual users.

*Source: Verdantix*

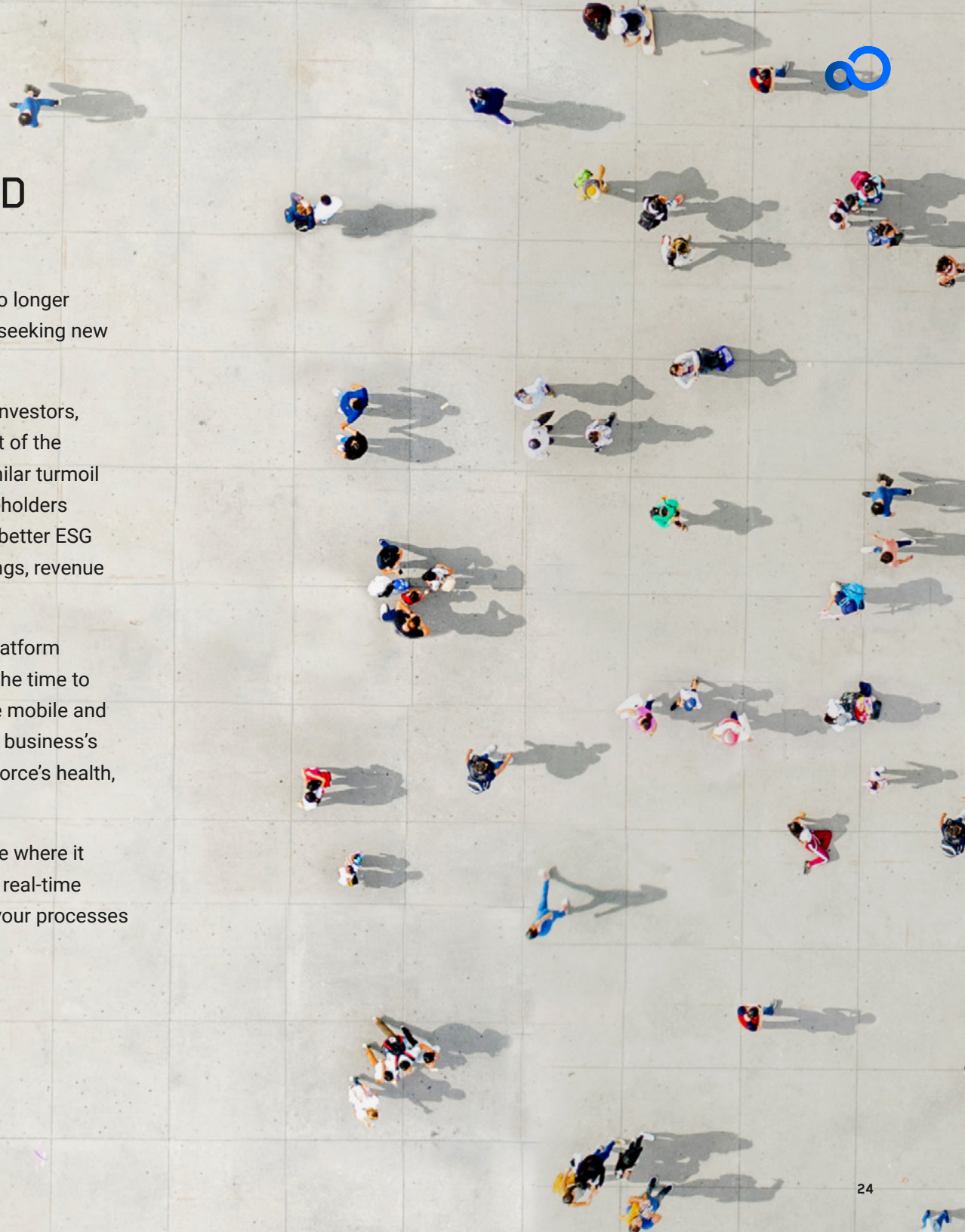
# THE DIGITAL PATH FORWARD

We have been ushered into a new reality. The status quo is no longer feasible; new challenges have emerged, and businesses are seeking new ways of doing things to gain agility and be sustainable.

There are new demands from various stakeholders such as investors, communities, regulators, and customers on the management of the environment, social, and governance (ESG) risks to avoid similar turmoil brought by the pandemic in the future. Moreover, these stakeholders are equally demanding better disclosures on ESG factors as better ESG performance can provide greater opportunities for cost savings, revenue generation, and risk mitigation.

That's why a fully integrated EHS & Sustainability software platform will be the key to a safer, more mindful way forward. Now is the time to digitize EHS & Sustainability processes and empower a more mobile and engaged workforce. It truly comes down to the fact that your business's sustainability, performance and health depend on your workforce's health, wellbeing, and safety.

If your workforce suffers, your business suffers. And in a time where it looks like industries could have a bumpy road ahead, getting real-time information on your sustainability performance, people and your processes will be essential as you move forward.



# Conclusion

An Environment, Health, Safety and Sustainability software provides the flexibility you need to quickly adapt and enable EHS&S programs into becoming more agile, adaptable, and resilient.

The EHS&S software with a mobile application will equip the EHS&S team to quickly assess risks, rapidly review controls, assign actions and monitor performance. With data-infused knowledge and oversight, there can be less disruption to operations.

Bringing EHS and Sustainability processes online also contributes to digitally transforming the business as a whole and should fit into any current IT strategy. A unified software platform will be the new normal. So, while companies everywhere have been forced to deal with the effects and costs of pandemic disruptions, they do have an opportunity to get a leg up on the future.

At SAI360, we've been helping our clients manage risk and compliance for decades, and in the past few months, our SAI360 EHS&S Software Platform has proven invaluable in managing this global disruption. We hope you utilize this guide to its fullest, and please reach out if we can help you establish a digitized EHS&S software platform that carries your company through this new normal and beyond.



## ABOUT SAI360

SAI360 is the leading ESG cloud provider connecting GRC, EHS, Sustainability and Learning. Our SAI360 platform streamlines workflow and drives outcomes through flexible, scalable, and configurable modules. Our integrated approach sets us apart, helping organizations thrive, create trust, understand their impact, and achieve resilience for over 25 years. SAI360 is headquartered in Chicago, with operations and customers across the globe. Discover more at **sai360.com**.

76901 1022